

Your electricity invoice explained.

At AGL we are always looking for ways to improve the service we offer our customers. Providing you with comprehensive usage and billing information that is up-to-date, easy to access and understand is an important part of that service.

Take a moment to review this guide and your invoice.

This guide sets out all the pages of a sample electricity invoice. Annotations indicated by purple pointers locate the position of key features and provide a short explanation of their purpose. The page 'Your account in detail' differs slightly for each state. As many large customers have premises in more than one state, we have illustrated each state version within this guide for your convenience.

These illustrations are examples only. The charges applicable to your premises may differ from the examples shown.

There's also a glossary of terms used and line items that appear on the invoice. You'll note that some terms only apply in certain states, while others apply nationally. Please take a look through your bill and keep this guide on file for reference.



Understanding your electricity invoice.

Your electricity account.

Commo Fruit Sales of Australia
58 North Great Road
Eastern Plain NSW 9999

Your account summary.

Account name	Commo Fruit Sales of Australia
Customer ABN	11 111 111 111
Supply address	58 North Great Road
Your NMI	111111111111
Supply period	1 Oct 2013 to 31 Oct 2013 (31 days)
Previous balance	\$1,383.17
Payment received	\$1,383.17cr
Balance brought forward	\$0.00
Energy charges	\$370.96
Network charges	\$865.06
Emissions and renewable energy charges	\$7.30
Other charges	\$120.61
Total GST	\$136.39
Total current charges (incl. GST)	\$1,500.32
Total amount due	\$1,500.32

Please note: Late payment interest charges may apply to overdue amounts.

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Ask us how to save energy and reduce your energy usage costs.

Our in-house team of energy experts can help your business with:

- > efficient lighting and retrofit designs
- > boiler installation, optimisation and maintenance services
- > reducing wastage and enhancing your energy productivity
- > heating, ventilation and air conditioning installation and upgrades
- > improving your Power Factor.

To explore the ways AGL Energy Services can help your business, visit agl.com.au/EnergyServices or call 1300 732 245.

Account Summary.

Provides a summary of all applicable charges. Detailed information displayed on Page 2 of the Invoice.

NMI.

National Metering Identifier for your Premises.

Total Amount Due.

Your total amount outstanding including current and outstanding charges.

Scan here to see AGL Energy Services in action.



Energy in action.

Since 1837

AGL

Company Postal Address.

The mailing address used for your invoices.

Tax Invoice

AGL Sales Pty Limited ABN 88 090 538 337

Your account number	9999 9999
Issue date	1 Nov 2013
Total amount due	\$1,500.32
Pay by	15 Nov 2013

Account Number.

Your unique account number. You will need this when enquiring about your account.

Pay by date.

The date your total amount due is to be paid by (overdue amounts are payable immediately).

Getting in touch.

Customer Service 1300 793 477
Visit agl.com.au

Faults and emergencies

Call 131 388 to contact AusGrid the distributor responsible for electricity poles and wires in your area.

Getting in touch.

The phone, email and web address details to contact us on.

Faults and Emergencies.

Your local distributor's emergency number to report any faults or emergencies.

Invoice Message.

Information on upcoming changes, as well as AGL products and services.

Please see reverse for payment options.



IMPORTANT: Note the codes and references shown are examples only. The codes, account number and references you need to use will be shown on your invoice.

Understanding your usage.

Your account in detail

Account number 9999 9999
Supply address 96 North Great Road Eastern Plain NSW 9999
Supply period 1 Oct 2013 to 31 Oct 2013 (31 days)

	Days	Quantity	Rate	Rate (incl. Energy losses)	Charge
Energy charges					
Peak charges		136784.075 kWh	\$0.052026/kWh	\$0.055368/kWh	\$7,573.46
Shoulder		274773.266 kWh	\$0.52232/kWh	\$0.055588/kWh	\$15,274.10
Off Peak		605317.405 kWh	\$0.032144/kWh	\$0.034209/kWh	\$20,707.30
Carbon Adjustment		1016874.746 kWh	\$0.020747/kWh	\$0.02208/kWh	\$22,452.79
Sub-total					\$66,007.65
Network Charges					
Network Peak		164999.721 kWh	\$0.112853/kWh		\$18,620.71
Network Shoulder		246557.62 kWh	\$0.059553/kWh		\$14,683.25
Network Off Peak		605317.405 kWh	\$0.028803/kWh		\$17,434.96
Capacity Charge		1620 kVA	\$10.48575/kVA		\$16,986.92
Network Access Charge		31 days	\$20.48975/day		\$635.18
Sub-total					\$68,361.02
Renewable Energy Charges					
E&REC-SRES Flexi Renewable		1016874.746 kWh	\$0.007782/kWh	\$0.008282/kWh	\$8,421.76
E&REC-NSW ESS Flexi Renewable		1016874.746 kWh	\$0.001320/kWh	\$0.001405/kWh	\$1,428.71
Sub-total					\$9,850.47
Other Charges					
AEMO Pool Fees		1016874.746 kWh	\$0.000346/kWh	\$0.000365/kWh	\$371.16
AEMO Ancillary Charge		1016874.746 kWh	\$0.000300/kWh	\$0.000317/kWh	\$322.35
Metering Charge		4	\$1.31506/day		\$163.08
Retail Service Fee		1	\$40.50000/month		\$40.50
Sub-total					\$897.09
Adjustments					
Capacity Charge Adj-DR					\$309.50
Sub-total					\$309.50
Total GST					\$14,542.57
Total current charges (incl.GST)					\$159,968.30

Your account in detail.

Lists your account number, supply address and dates relating to the period covered by the invoice.

Renewable Energy Charges.

Lists the charges associated with State and Federal Environmental schemes and the Loss Factor Adjustment approved by AEMO and State Regulators. The schemes are designed to encourage additional electricity generation from renewable sources and reduce greenhouse gas emissions.

Other Charges.

Details other charge items associated with the sale of electricity to your premises in accordance with your Agreement including Market Charges levied by AEMO with Distribution Loss Factor Adjustment, as well as Green Energy (if applicable).

Energy Charges.

These charges relate to the actual amount of energy your business has used. This includes the Energy Charge as per your Agreement and the Loss Factor adjustment as approved by AEMO and State Regulators.

Network Charges.

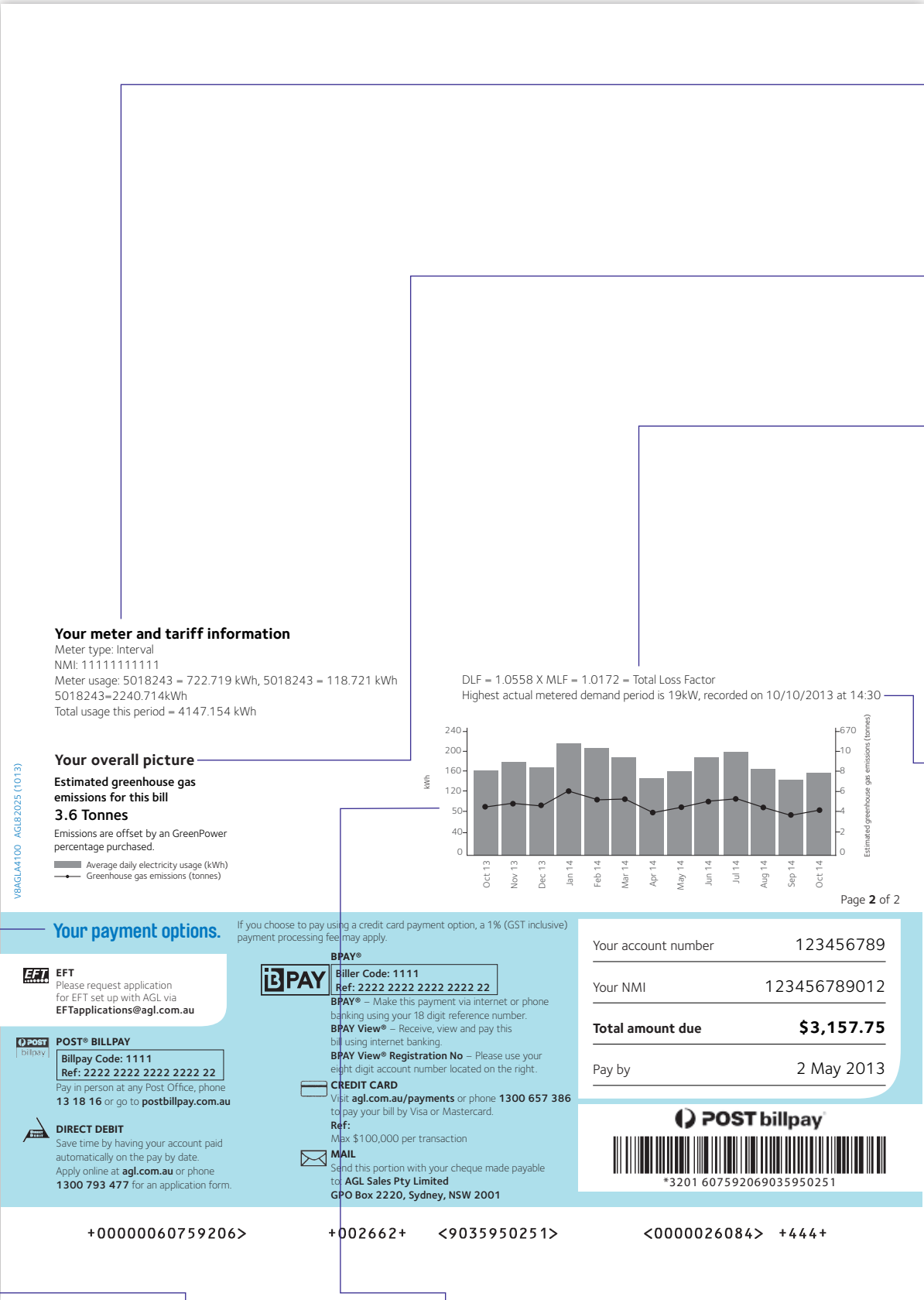
These charges relate to the delivery and usage of Electricity through the Network (Transmission and Distribution system). These Distributor charges are approved by the State Regulator and the Australian Energy Regulator (AER).

Adjustments.

Includes any corrections of charges related to previous invoices, including changes due to meter data corrections (if applicable).

IMPORTANT: Note this is an example Invoice only. Charge items, units of measure and rates differ depending on a variety of premises specific circumstances.

Understanding your usage.



Your meter and tariff information.

Provides details about the type of meter, your NMI and recorded consumption volumes (per time of use period and as a total).

Your overall picture.

Shows the equivalent tonnes of greenhouse gas emissions (GHG) during the invoice period.

Loss Factors.

Loss Factors are used to account for the electrical energy lost during transportation from the generation source to your premises. Energy and Renewable Charge rates are increased by the Total Loss Factor calculated as shown. The DLF value is also used to adjust the Market Charges levied by AEMO.

Demand information

Details the time and date when the highest demand was measured during the invoice period.

Your payment options.

Details the various payment options available for your account. These include Billpay, BPAY and Direct Debit.

Usage graph.

The Usage graph shows the average daily electricity usage (kWh) plus equivalent greenhouse gas information for previous 13 months (where available).

IMPORTANT: Note the codes and references shown are examples only. The codes, account number and references you need to use will be shown on your invoice.

Understanding your charges (NSW including ACT).

Energy Charges:

In NSW, Energy Charges and Network Charges are commonly split into three defined time-of-use periods being Peak, Shoulder and Off Peak. Distributors in NSW have different defined hours for Network 'Peak' and 'Shoulder' times than the hours defined for Energy 'Peak' and 'Shoulder' times. This results in different energy volumes appearing in the Energy Charges and Network Charges sections of your invoice for 'Peak' and 'Shoulder' periods.

	Days	Quantity	Rate
Energy Charges			
Peak		136784.075 kWh	\$0.052026/kWh
Shoulder		274773.266 kWh	\$0.052232/kWh
Off Peak		605317.405 kWh	\$0.032144/kWh
Carbon Adjustment		1016874.746 kWh	\$0.020747/kWh
Sub-total			
Network Charges			
Network Peak		164999.721 kWh	\$0.112853/kWh
Network Shoulder		246557.62 kWh	\$0.059553/kWh
Network Off Peak		605317.405 kWh	\$0.028803/kWh
Capacity Charge		1620 kVA	\$10.48575/kVA
Network Access Charge		31 days	\$20.48975/day

Network Charges:

These are 'pass-through' costs from your Distributor and differ from premises to premises depending on Distribution Region, supply configuration, maximum demand and levels of annual consumption.

Maximum Demand may be measured in kilowatts (kW) or kilovolt amps (kVA) depending on Network Charge type allocated to your premises by your Distributor. Maximum Demand may also be separated into components for Actual Demand (the maximum recorded during the invoice period) and Capacity (the maximum recorded during the previous 12 months). Also, a different rate may be charged for Summer Demand compared to other periods.

Demand Tariff - kW

Actual Demand		34kW	\$10.48575/kW
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Demand Tariff - kVA

Capacity Charge		47kVA	\$10.48575/kVA
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Summer Demand		2954.61kVA	\$10.95940/kVA
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Some Network Charges include Maximum Demand as a separate item for each time of use period or as a single charge covering all time periods.

Peak Demand Charge		49 kVA	\$14.95510/kVA
Shoulder Demand Charge		52 kVA	\$14.95510/kVA
Off Peak Demand Charge		48 kVA	\$3.41820/kVA

Renewable Energy Charges:

Federal and State Government Environmental schemes are applicable to premises in NSW. The rates charged are increased by Loss Factors (in accordance with Electricity Market rules) so E&REC Charges differ from premises to premises dependant on the applicable DLF and MLF (Loss Factors).

	Days	Quantity	Rate	Rate (incl. Energy losses)
Renewable Energy Charges				
E&REC - LRET		1454465.38 kWh	\$0.003706 / kWh	\$0.003789/kWh
E&REC - SRES		1454465.38 kWh	\$0.005882 / kWh	\$0.006014/kWh
E&REC NSW Energy Saving Scheme		1454465.38 kWh	\$0.001620 / kWh	\$0.001656/kWh

Understanding your charges (QLD).

Energy Charges:

In QLD, Energy Charges and Network Charges are commonly split into two defined time-of-use periods being Peak and Off Peak.

Network Charges:

These are 'pass-through' costs from your Distributor and differ from premises to premises depending on Distribution Region supply configuration, maximum demand and levels of annual consumption.

Network Charges in QLD have separate line items for Transmission (TUOS) and Distribution (DUOS) use of system cost components. In some cases, these charges are also separated into Peak and Off Peak time of use Periods.

Network Charges

TUOS Peak Energy		253.463 kWh	\$0.020400/kWh
TUOS Off Peak Energy		326.296 kWh	\$0.016730/kWh
DUOS Peak Energy		253.463 kWh	\$0.121870/kWh
DUOS Off Peak Energy		326.296 kWh	\$0.064220/kWh
TUOS Fixed Charge		31 days	\$0.25500/day
DUOS Fixed Charge		31 days	\$0.47000/day

Maximum Demand may be measured in kilowatts (kW) or kilovolt amps (kVA) depending on Network Charge type allocated to your premises by your Distributor. Maximum Demand may also be separated into components for Actual Demand (the maximum recorded during the invoice period) and Capacity (the maximum recorded during the previous financial year) as well as separation of Transmission (TUOS) and Distribution (DUOS) Demand components.

TUOS Actual Demand		843 kW	\$1.15900/kW
DUOS Actual Demand		909 kVA	\$6.2890/kVA
DUOS Fixed Capacity		951 kVA	\$2.8960/kVA

Note: For premises in QLD, Energy consumed on Public Holidays is charged at the Off Peak rate, however Network Charges continue to be charged per normal time of use periods. As a result, different values for Peak and Off Peak consumption appear in the Energy Charges and Network Charges sections on the relevant invoice.

	Days	Quantity	Rate
Energy Charges			
Peak		202060.9 kWh	\$0.049010/kWh
Off Peak		231752.2 kWh	\$0.026630/kWh
Carbon Adjustment		433813.1 kWh	\$0.020747/kWh
Sub-total			
Network Charges			
TUOS Peak Energy		223140.6 kWh	\$0.001400/kWh
TUOS Off Peak Energy		210672.5 kWh	\$0.001400/kWh
DUOS Peak Energy		223140.6 kWh	\$0.000890/kWh
DUOS Off Peak Energy		210672.5 kWh	\$0.000650/kWh

Renewable Energy Charges:

Federal Government Environmental schemes are applicable to premises in QLD. The rates charged are increased by Loss Factors (in accordance with Electricity Market rules) so E&REC Charges differ from premises to premises dependant on the applicable DLF and MLF (Loss Factors).

	Days	Quantity	Rate	Rate (incl. Energy losses)
Renewable Energy Charges				
E&REC - LRET		433813.1 kWh	\$0.006050/kWh	\$0.006354/kWh
E&REC - SRES		433813.1 kWh	\$0.008140/kWh	\$0.008549/kWh

Understanding your charges (SA).

Energy Charges.

In SA, Energy Charges and Network Charges are commonly split into two defined time-of-use periods being Peak and Off Peak.

Network Charges.

These are 'pass-through' costs from your Distributor and differ from premises to premises depending on supply configuration, maximum demand and levels of annual consumption.

Maximum Demand is measured in kilovolt amps (kVA) depending on Network Charge type allocated to your premises by your Distributor.

Maximum Demand is separated into components for Annual Demand (the Maximum Demand recorded during Summer Peak hours) and

Additional Demand (for the Maximum Demand recorded outside of Summer Peak hours).

Note: If the level of Maximum Demand recorded outside of Summer Peak hours is lower than the Annual Demand value, the Additional Demand value appears on your invoice as zero – or '0 kVA' as in the example below.

Annual Demand can be charged on your invoice in a 'Block' structure where a different rate per unit of kVA is charged for each incremental Block of Demand. Example: Block 1 is for first 100 kVA. Block 2 is for next 150 kVA etc.

Network Charges

Network Peak		12756.2 kWh	\$0.038237/kWh
Network Off Peak		9086 kWh	\$0.038237/kWh
Annual Demand		100 kVA	\$18.41334/kVA
Annual Demand		150 kVA	\$12.13278/kVA
Annual Demand		192 kVA	\$9.77733/kVA
Additional Demand		0 kVA	\$4.86729/kVA

Note: For premises in SA, Energy consumed on Public Holidays is commonly charged as per the normal time of use periods, however Network Charges are levied at the Off Peak rate. As a result, different values for Peak and Off Peak consumption appear in the Energy Charges and Network Charges sections on the relevant invoice.

Renewable Energy Charges:

Federal Government Environmental schemes are applicable to premises in SA. The rates charged are increased by Loss Factors (in accordance with Electricity Market rules) so E&REC Charges differ from premises to premises dependant on the applicable DLF and MLF (Loss Factors).

	Days	Quantity	Rate	Rate (incl. Energy losses)
Renewable Energy Charges				
E&REC - LRET		49000 kWh	\$0.005370/kWh	\$0.005507/kWh
E&REC - SRES		49000 kWh	\$0.008140/kWh	\$0.008348/kWh

Understanding your charges (VIC).

Energy Charges:

In VIC, Energy Charges and Network Charges are commonly split into two defined time-of-use periods being Peak and Off Peak.

Network Charges:

These are 'pass-through' costs from your Distributor and differ from premises to premises depending on Distribution Region, supply configuration, metering type, maximum demand and levels of annual consumption.

Some Distributors in VIC include a 'Shoulder' time of use period along with the existing Peak and Off Peak periods.

Other Network Charges include a 'Block' structure for usage during Peak periods, where a different rate is charged per 'Block' of Peak consumption during the invoice period.

Network Charges

Network Peak		333 kWh	\$0.123858/kWh
Network Peak		1334 kWh	\$0.132517/kWh
Network Peak		4166 kWh	\$0.139194/kWh
Network Peak		9706.596 kWh	\$0.155155/kWh
Network Off Peak		12720.524 kWh	\$0.021121/kWh

Network Charges may have different Rates for the Peak period during Summer versus other times of the Year.

Network Charges

Network Summer Peak		13440 kWh	\$0.094140/kWh
Network Off Peak		16320 kWh	\$0.011950/kWh

Maximum Demand may be measured in kilowatts (kW) or kilovolt amps (kVA) depending on the Network Charge type allocated to your premises by your Distributor.

Maximum Demand may also be separated into a 'Demand Variable' component (the maximum demand recorded on 5 days nominated by the Distributor during the Summer Peak period) and a Demand Capacity component (a value set by the Distributor according to the supply infrastructure at the premises).

Network Charges

Network Peak		17113.445 kWh	\$0.059340/kWh
Network Shoulder		25914.214 kWh	\$0.063660/kWh
Network Off Peak		7633.452 kWh	\$0.032520/kWh
Demand Variable		246.11 kVA	\$4.89117/kVA
Demand Capacity		420 kVA	\$2.94108/kVA
Network Access Charge		31 days	\$11.26764/day

Note: For premises in VIC Energy consumed on Public Holidays is commonly charged as per the normal time of use periods, however Network Charges are levied at the Off Peak rate for some Distributors. As a result, different values for Peak and Off Peak consumption appear in the Energy Charges and Network Charges sections on the relevant invoice.

Renewable Energy Charges:

Federal and State Government Environmental schemes are applicable to premises in VIC. The rates charged are increased by Loss Factors (in accordance with Electricity Market rules) so E&REC Charges differ from premises to premises dependant on the applicable DLF and MLF (Loss Factors).

	Days	Quantity	Rate	Rate (incl. Energy losses)
Renewable Energy Charges				
E&REC - LRET		2464.248 kWh	\$0.006050/kWh	\$0.006359/kWh
E&REC - SRES		2464.248 kWh	\$0.008140/kWh	\$0.008555/kWh
E&REC - VEET		2464.248 kWh	\$0.003490/kWh	\$0.003668/kWh

Calculation examples.

Energy Charge:

The energy Charge (per Time of Use Period) is the Energy consumed in kWh multiplied by the Energy Rate per kWh (including losses).
For a premises with a Peak consumption volume of 136,784.075kWh and a Contract Energy Rate = 5.2026c/kWh

Total Loss Factor is DLF 1.0558 x MLF 1.008 = 1.064246

Energy Rate (incl Energy losses) = Contract Energy Rate \$0.052026/kWh x Total Loss Factor 1.064246

Energy Rate (incl Energy losses) = \$0.055368/kWh

Energy Charge (Peak) = 136,784.075 kWh x \$0.05536848/kWh = \$7,573.46

Energy Charge:

	Days	Quantity	Rate	Rate (incl Energy losses)	Charge
Energy Charges					
Peak		136784.075 kWh	\$0.052026/kWh	\$0.055368/kWh	\$7,573.46

Network Usage – Block Structure:

The Charge is made up of a combination of usage Blocks, each with a different rate per unit of consumption (kWh).

For a premises with a consumption of 15,539.596 kWh in a Month.

Block 1 – 333 kWh per Month x \$0.123858 / kWh = \$41.24

Block 2 – 1,334 kWh per Month x \$0.132517 / kWh = \$176.78

Block 3 – 4,166 kWh per Month x \$0.139194 / kWh = \$579.88

Block 4 – Remaining 9,706.596 kWh per Month x \$0.155155/kWh = \$1,506.03

Network Usage – Block structure:

	Days	Quantity	Rate	Rate (incl Energy losses)	Charge
Network Charges					
Network Peak		333 kWh	\$0.123858 / kWh		\$41.24
Network Peak		1,334 kWh	\$0.132517 / kWh		\$176.78
Network Peak		4,166 kWh	\$0.139194 / kWh		\$579.88
Network Peak		9,706.596 kWh	\$0.155155 / kWh		\$1,506.03

Network Demand Charge:

The Charge is calculated using the recorded Maximum Demand value, multiplied by the rate per unit of Demand (kW or kVA).

For a premises with a Maximum Demand value of 150 kVA.

Demand Charge = Maximum Demand 150 kVA x Demand Rate \$4.78206/kVA/Month

Demand Charge = 150 kVA x \$4.78206 /kVA/Mth = \$717.31

Network Demand Charge

	Days	Quantity	Rate	Rate (incl Energy losses)	Charge
Demand Charge		150kVA	\$4.78206/kVA		\$717.31

Invoice calculations – As applied to ‘per Month’ charges:

The charge is calculated using the same ‘per Month’ rate, irrespective of the number of days in the month.

Note: Pro-Rata calculations are applied for invoice periods that are not a full calendar month.

For a premises with an Access Charge of \$4.14846 per Month.

Access Charge = Quantity (1 Month) x Access Charge \$4.14846/Month.

Access Charge = 1 x \$4.14846/Mth = \$4.15

Invoice calculations – As applied to ‘per Month’ charges.

	Days	Quantity	Rate	Rate (incl Energy losses)	Charge
Network Access Charge		1	\$4,148.46/month		\$4.15

Invoice calculations – As applied to ‘per Day’ charges:

The charge is calculated using the ‘per Day’ rate and calculated using the number of days in the invoice period.

For a premises with an Access Charge of \$11.26764 per Day.

Access Charge = Quantity (31 Days) x Access Charge \$11.26764/Day.

Access Charge = 31 x \$11.26764/Day = \$349.30

Invoice calculations – As applied to ‘per Day’ charges.

	Days	Quantity	Rate	Rate (incl Energy losses)	Charge
Network Access Charge		1	\$11.26764/day		\$349.30

C&I Customer – Electricity Invoice – Item Description Detail.

Labels and Line Items	Description	State
Actual Demand	Distributor Charge for Electricity Demand measured during the Invoice period (Units can be kW or kVA).	ALL
Additional Demand	Distributor Charge for Maximum Demand recorded outside of Summer Peak hours (as defined by the Distributor).	SA
Adjustments	Details of any adjustments to an account relating to previous invoice periods.	ALL
AEMO Ancillary Charges	Charges incurred by the Australian Energy Market Operator (AEMO) to ensure stability of power generation and demand management.	ALL
AEMO Pool Fees	Charges associated with the participation in the National Electricity Market paid to the Australian Energy Market Operator (AEMO).	ALL
AGL Energy Online	Fee for access to AGL Energy Online Internet Portal.	ALL
AGL Green Energy	Premium added for Energy generated from accredited Green Energy sources (Rate is applicable to Green Energy percentage selected).	ALL
Annual Demand	Distributor Charge for Maximum Demand recorded during Summer Peak hours (as defined by the Distributor).	SA
Balance brought forward	The invoice balance prior to the current invoice period (balance of credits or debits as shown).	ALL
Buy back (Peak, Shoulder, Off Peak)	Details energy exported from a Solar PV or Cogeneration system at a Premises (Buy back can be listed in each time of use period).	ALL
Capacity Adjustment	Adjustment to Distributor Charges for Electricity Network Capacity (related to a previous invoice period).	ALL
Capacity Charge	Distributor Charge for Electricity Network Capacity based on Maximum Demand measured at a Premises during a previous 12 month period.	ALL
Carbon Adjustment	Energy Charge Adjustment applied for costs associated with the Clean Energy Act.	ALL
Controlled Load	Distributor Charge for use of Electricity through the Network for loads controlled by another device (eg. Hot Water System controlled by Time Switch).	ALL
Dedicated Circuit	Distributor Charge for use of Electricity through the Network for loads controlled by another device (eg. Hot Water System controlled by Time Switch).	ALL
Demand Adjustment	Adjustment to Distributor Charges for Electricity Network Demand (related to a previous invoice period).	ALL
Demand Capacity	Distributor Charge for Electricity Network Capacity based on a value set by the Distributor according to the supply infrastructure at the premises.	ALL
Demand Charge	Distributor Charge for Maximum Demand measured at a Premises (Units can be kW or kVA).	ALL
Demand Variable	Distributor Charge for Electricity Demand recorded on 5 days nominated by the Distributor during the Summer Peak period.	VIC
Distributor	Company that manages the Electricity supply infrastructure that connects your Premises to the Network.	ALL
DLF	Distribution Loss Factor (DLF) is used to account for Energy Losses in the Distribution System.	ALL
DUOS Energy Charge	Charge for use of Electricity through the Distribution system where a single rate is used for all time periods).	QLD
DUOS Fixed Charge	Access Charge for use of Distribution System (set rate per day).	QLD
DUOS (Peak, Shoulder, Off Peak) Energy	Charge for use of Electricity through the Distribution system during defined Network times (Peak, Shoulder, Off Peak).	QLD
E&REC – LRET	Charge incurred to meet requirements of the Federal Govt. Large Renewable Energy Target.	ALL
E&REC – SRES	Charge incurred to meet requirements of the Federal Govt. Small Renewable Energy Scheme.	ALL
E&REC NSW Energy Saving Scheme	Charge incurred to meet requirements of the New South Wales Energy Savings scheme.	NSW
E&REC VEET	Charge incurred to meet requirements of the Victorian Energy Efficiency Target scheme.	VIC
Energy Charges	Section including charges for Electricity consumed in each time of use period as per your Agreement.	ALL
Energy Services	Charge for installation or servicing of equipment provided by AGL Energy Services.	ALL
Fluorescent (Major, Minor)	Distributor Charge for Street Lighting – Fluorescent lamp types (Major or Minor installation types).	QLD
Incandescent (Major, Minor)	Distributor Charge for Street Lighting – Incandescent lamp types (Major or Minor installation types).	QLD
Interest Charge	Interest Charge incurred calculated on Overdue amount of the account.	ALL
Invoice period	Includes the start date, the end date and the number of days of the invoicing period.	ALL
Issue Date	The date the invoice was issued.	ALL
kVA (kilovolt amps)	Unit of measure for Maximum Demand (calculated using Voltage, Current and Power Factor).	ALL
kW (kilowatt)	Unit of measure for Maximum Demand (calculated using Voltage and Current).	ALL
kWh (kilowatt hour)	Unit of measure for Energy Consumption (calculated using kilowatts (kW) multiplied by Hours of use).	ALL
Lighting Upgrade	Charge for Lighting Upgrade equipment provided by AGL Energy Services.	ALL
Merchant Service Fee	Charge incurred for processing Payment via Credit Card.	ALL
Mercury Vapour (Mercury 150, 250, 400)	Distributor Charge for Security Lighting – Mercury Vapour lamp types (150, 250, 400 lamp wattage ratings).	ALL
Metal Halide (Major, Minor)	Distributor Charge for Street Lighting – Metal Halide lamp types (Major or Minor installation types).	QLD
Meter type: Basic	Metering equipment records accumulated Electricity consumption between each reading date.	ALL
Meter type: Interval	Metering equipment captures incremental Electricity consumption readings during each day.	ALL
Meter usage	Details Electricity usage per Time of Use period in kWh recorded by the Metering device(s) installed at your Premises.	ALL
Metering Charges	Charge for Electricity Metering Services delivered by the Metering and Data Service Provider for your Premises.	VIC
(Distributor Name) Metering Charges	Charge for Electricity Metering Services delivered by the Distributor for your Premises (Item includes Name of Distributor).	VIC
MLF	Marginal Loss Factor (MLF) is used to account for Energy Losses in the Transmission System (as per the Transmission Node Identifier for your Premises).	ALL
Network Adjustment	Adjustment to Distributor Charges for use of Electricity through the Network (related to a previous invoice period).	ALL
Network Charges	Section including Electricity Distribution Network charges (as per Distribution Access Arrangements).	ALL
Network Non Summer (Peak, Shoulder)	Distributor Charge for use of Electricity through the Network in Non-Summer periods (Peak, Shoulder – as defined by your Distributor).	ALL
Network (Peak, Shoulder, Off Peak)	Distributor Charge for use of Electricity through the Network (Peak, Shoulder, Off Peak times – as defined by your Distributor).	ALL
Network Summer (Peak, Shoulder)	Distributor Charge for use of Electricity through the Network in Summer periods (Peak, Shoulder – as defined by your Distributor).	ALL
Network Usage	Distributor Charge for use of Electricity through the Network where a single rate is used for all time periods (as defined by your Distributor).	ALL
Off Peak	Electricity consumed during Off Peak times as per your Agreement.	ALL
Off Peak Demand Charge	Distributor Charge for Electricity Demand measured during Off Peak Times – as defined by your Distributor at a Premises.	NSW
Other Charges	Section including Other charges associated with your Agreement.	ALL
Other Demand	Distributor Charge for Electricity Demand that exceeds a set or contracted value as agreed with the Distributor (Units can be kW or kVA).	ALL
Pay by	The date the payment is required.	ALL
Payments received	The total amount received as payment toward the previous invoice balance.	ALL
Peak	Electricity consumed during Peak times as per your Agreement.	ALL
Power Factor (PF)	A measure of efficiency for electrical power consumption. A PF of less than 1.0 means that extra energy is used to deliver the power required.	ALL

C&I Customer – Electricity Invoice – Item Description Detail.

Labels and Line Items	Description	State
Power Factor Correction Equipment	Charge for Power Factor Correction Equipment provided by AGL Energy Services.	ALL
Previous balance	The total amount (including GST) of the previous invoice.	ALL
Qld Electricity Concession	Credit for eligible Concession Card Holders (as per Qld Government determination).	QLD
Renewable Energy Charges	Section including charges associated with compliance to Federal and State Emissions and Renewable Energy Legislation.	ALL
Reserve Feeder Charge	Distributor Charge for access to a Reserve Electricity Supply at your Premises.	ALL
Retail Service Fee	Fee for provision of Retail Services associated with the management of Electricity Contract arrangements.	ALL
Shoulder	Electricity consumed during Shoulder times as per your Agreement.	NSW
Shoulder Demand Charge	Distributor Charge for Electricity Demand measured during Shoulder Times – as defined by your Distributor at a Premises.	NSW
Sodium Vapour (Sodium 150, 250, 400)	Distributor Charge for Security Lighting – Sodium Vapour lamp types (150, 250, 400 lamp wattage ratings).	ALL
Standby Feeder Charge	Distributor Charge for access to a Standby Electricity Supply at your Premises.	ALL
Summer Demand	Distributor Charge for Electricity Demand measured during Summer periods (Units can be kW or kVA).	NSW
Summer Demand Incentive Charge	Additional Distributor Charge for Electricity Demand measured during Summer Peak periods (Incentive is to reduce Summer Demand).	VIC
Supply Address	Physical address of the premises where Electricity has been consumed.	ALL
Supply Period	Includes the start date, the end date and the number of days of the invoicing period.	ALL
Total amount due	Total amount now payable (including GST) – this sums new and previous invoice amounts.	ALL
Total excluding GST	Total amount of charges excluding the Goods and Services Tax component.	ALL
Total Loss Factor	The value used to account for the combination of Energy losses across the Transmission and Distribution Networks.	VIC
Total Usage this period	Details the total volume of Electricity consumed over the Invoice period in kWh (includes consumption of all meters installed at your Premises).	ALL
TUOS Energy Charge	Charge for use of Electricity through the Transmission system where time periods are not defined (same rate for all time periods).	QLD
TUOS Fixed Charge	Access Charge for use of Transmission System (set rate per day).	QLD
TUOS (Peak, Shoulder, Off Peak) Energy	Charge for use of Electricity through the Transmission system during defined Network times (Peak, Shoulder, Off Peak).	QLD
Winter Demand	Distributor Charge for Electricity Demand measured during Winter periods.	NSW
Your account number	The AGL identification number assigned to your account.	ALL
Your NMI	The Electricity Market identification number of the premises. (NMI stands for National Metering Identifier).	ALL